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## ***SIRVA Acquires Leading Destination and Relocation Services Company***

CHICAGO, September 16, 2004 — SIRVA Inc., (NYSE: SIR), a global relocation services provider, has acquired specialty residential brokerage and relocation services company D.J. Knight & Co., Ltd. (DJK) as part of its ongoing effort to enhance its global relocation services offering.

“DJK is a wonderful addition to the SIRVA family and will help us expand our suite of services to better meet the needs of our customers,” said Bob Rosing, president of Relocation Solutions—North America at SIRVA. “We look forward to working closely with DJK’s talented management and employees to continue to deliver high-quality rental and corporate housing relocation services to our clients’ employees.”

DJK, whose offices are in New York City, is a destination services firm providing corporate housing, area orientation, home purchase and rental assistance, settling-in services, and residential brokerage to corporate customers. The company has been in business for more than 17 years and has clients in London, Paris, Zurich and other major European business centers. DJK’s relocation services reach 32 states in the U.S., and its clients include many well-known financial, consumer banking, consulting and insurance companies.

DJK will become part of SIRVA Relocation effective immediately. David Knight, president of DJK, will become director of global sales at SIRVA and James Conigliaro, senior vice president of DJK, will become general manager at SIRVA.

“SIRVA shares our dedication to helping companies remain competitive in today’s global marketplace by relocating their executives smoothly and efficiently at anytime, to and from anywhere in the world,” Knight said.

“D.J. Knight is a pre-eminent destination service provider,” Rosing said. “We are excited about gaining their global and national expertise, especially in corporate rental housing. SIRVA Relocation will now be active in one of the most challenging real estate markets in the world – New York City.”

### **About D.J. Knight Inc.**

D.J. Knight Inc. (DJK) is an independent, residential brokerage and relocation firm, providing destination services to corporations and associates. Founded in 1987, by David J. Knight, DJK is a New York-based company with expertise in the difficult New York metropolitan housing market. The company does business in 32 states and in Europe.

### **About SIRVA, Inc.**

SIRVA, Inc. is a leader in providing relocation solutions to a well-established and diverse customer base around the world. The company is the leading global provider that can handle all aspects of relocations end-to-end within its own network, including home purchase and home sale services, household goods moving, mortgage services and insurance. SIRVA conducts more than 365,000 relocations per year, transferring corporate and government employees and moving individual consumers. The company operates in more than 40 countries with approximately 8,000 employees and an extensive network of agents and other service providers. SIRVA’s well-recognized brands include Allied, northAmerican, Global, and SIRVA Relocation in North America; Pickfords, Huet, Kungsholms, ADAM, Majortrans, Allied Arthur Pierre, Rettenmayer, and Allied Varekamp in Europe; and Allied Pickfords in the Asia Pacific region. More information about SIRVA can be found on the company’s Web site at [www.sirva.com](http://www.sirva.com).

### **Forward-Looking Statements**

This release includes forward-looking statements within the meaning of the U.S. Private Securities Litigation Reform Act of 1995. Forward-looking statements are not historical, but are made based on management's current expectations and beliefs concerning future developments and their potential effects upon SIRVA, Inc. and its subsidiaries. There can be no assurance that future developments affecting us will be those anticipated by management. These forward-looking statements are not a guarantee of future performance and involve risks, uncertainties and other factors, including without limitation those described under the caption "Business-Investment Considerations" and other risks described in our 2003 Annual Report on Form 10-K and Quarterly Reports on Form 10-Q. We do not intend, and are under no obligation, to update any particular forward-looking statement included in this release.

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